**SRS Documentation for Pet Store**

1. **Product Feature:**

* User registration and login must be in the center.
* Browse and search for pet store is needed.
* Need shopping cart for the products.
* Need a more secure payment method.

1. **Shopping Cart:**

* Shopping cart must need.
* Color of the cart can same as logo color.
* To add product limit in the cart.

1. **Payments:**

* Need a more secure payment method.
* After successful payment send a confirmation message to what’s app application.
* Also send a confirmation message to my mobile.

1. **Usability:**

* Website color is same as physical color.
* Make an order for the product easily to the customer.

1. **Create user:**

* For create user mobile number is needed.
* Address is optional at the time of create a user.
* Optional the address is to order time of product.

1. **Notifications:**

* Customers should receive an order confirmation message after payment.
* Send the notification to customer where the product way
* Also send the notification to delivery time of product.

1. **Customer support:**

* Need live chat or email should be available for the customer queries.
* A detailed FAQ section in a website to answer for common questions.

1. **Admin or normal user:**

* Admin can see all the orders of the customer details and customer data.
* Admin also needs to track sales and customer data.

1. **Delivery options:**

* Multiple delivery options must be available for customers, including couriers.
* Delivery tracking should be available for customers to monitor their order.

**10. Security Requirements:**

* All sensitive customer data must be high.
* Website must be more speed.